

Measures we are taking to protect you

Our normal high levels of cross infection control will continue in addition to :

- 1 Extra disinfection of all clinical and non clinical areas with hypochlorous fogging, as used in hospitals.
- 2 Air purification technology in the surgeries.
- 3 Hand sanitisers to be used by patients on arrival and exiting the practice
- 4 Temperature and health checks daily on all staff
- 5 Increased levels of PPE for staff, above requirements of the dental council and hspc
- 6 Increased disinfection of all common areas such as door handles, light switches, bathroom etc.
- 7 Extra oral suction machines in surgery to reduce aerosols

To adhere to social distancing in as much as is possible in a dental practice we will be operating

1. Appointments only basis wherever possible
2. Minimum waiting room usage
3. Staggering of appointments
4. Enquiries by phone or email
5. Payment in advance where possible
6. Follow up appointments will be made by phone or email
7. Visible reminders of the importance of hand and respiratory hygiene

When you contact us you will be asked for as much information as possible about the nature of the enquiry such as whether routine or emergency and also some questions regarding your general health.

Due to the extra time being allocated you may be asked to pay a deposit for the appointment or to pay in advance.

We would ask you to arrive on time and alone where possible or if a child then one parent only with no additional siblings.

We always endeavour to keep our fees as competitive as possible but due to the nature of the necessary changes due to covid some of our fees may be increased.

Thank you for your patience and understanding.